



## 2020 Convention FAQ

### **Why was the 2020 National Convention cancelled?**

Due to the COVID-19 pandemic and the subsequent closure of Walt Disney World, National Council has voted to cancel the 2020 National Convention. The health, safety and well-being of our members remains our top priority.

### **Will an alternate experience be offered?**

Now more than ever, we know that connecting with our sisters is important. We are currently working on ways to provide some convention experiences in an online format. Thank you for your patience as we create an alternative convention experience. Please stay tuned for more information.

### **How will my registration refund be issued?**

Individuals who registered for convention will receive a full registration refund to the original card used for payment. Funds collected over the biennium from collegiate chapters will not be reimbursed but will be used to fund future collegiate leadership and officer training opportunities.

### **I already purchased my airfare, what do I do?**

If you booked your flight through Travel and Transport, it will be cancelled for you. If you booked your flight on your own, you need to cancel your flight and work with the airline to inquire about specific cancellation or change policies.

### **How will the Fraternity business like National Council elections and *Constitution and Bylaws* amendments take place?**

Phi Mu's governing documents allow for electronic voting for National Council elections and *Constitution and Bylaws* amendments. Convention delegates will still hear from the National Council candidates. We are still confirming the details on these processes.

### **How will the Foundation business session take place?**

Phi Mu Foundation will carry out all essential business of its biennial annual business meeting, including Board of Trustees elections and proposed bylaw changes, through electronic voting. Foundation members will have the opportunity to hear from Trustee candidates, as well as from Foundation leadership. Those details, as well as information on other considerations such as Caring Carnations and the Sisterhood Auction, will be announced soon.

**How will the newly-elected National Council be installed?**

Depending on recommendations by the CDC, the 2020-2022 National Council will be installed this summer either virtually or in person.

**How will chapters and individuals receive awards?**

It is important for the Fraternity to recognize collegiate chapters, alumnae chapters and individuals who have done outstanding work over the last biennium. Our team is working on the awards nomination and application process now. Please stay tuned for more information.

**Will there be an opportunity to provide philanthropic support through a service project?**

Although we will not be together to do a hands-on service project this summer, Phi Mu members are encouraged to make a gift in support of their local Children's Miracle Network Hospital. More details and a link to make a donation will be provided at a later date.